**DV162\_50\_SAS On Inkjet Printer Maintenance**

**Possible Answers Sheet**

Q1. What is an important maintenance step on an inkjet printer?

Ans: An important maintenance step on an inkjet printer that print heads remain unclogged.

Q2. What is the ink used in inkjet printers prone to?

Ans: The ink used in inkjet printers is prone to clogging.

Q3. How can you tell if a print head needs to be cleaned?

A: If the printout has streaks that are going across the page, then you probably have a print head that needs to be cleaned.

Q4. How can you clean a printer's print head?

Ans: By Pressing the clean button the printer auto-cleans the printhead or we can do it manually by taking out the printhead, cleaning it off manually, and placing it back into the printer.

Q5. Removing the cartridge to clean the print head or remove the individual print heads themselves is an easy process. (True/ False)

Ans. True.

Q6. How can you fix the clog?

Ans: By Pressing the clean button the printer auto-cleans the printhead or we can do it manually by taking out the printhead, cleaning it off manually, and placing it back into the printer.

Q7. How often do inkjet cartridges need to be replaced?

Ans: If any one of C,M,Y,K colors becomes depleted, we have to remove the entire cartridge and replace it with a new one.

Q8. Does this printer have a single cartridge for each color?

Ans: Some printers have a single cartridge for each color.

Q9. What if any one of those colors becomes depleted in this printer?

Ans. We have to replace this color cartridge to keep the printer.

Q10. What are the advantages of having a single cartridge for each colour?

Ans. Making it more efficient.

Q11. How long does it take to replace a cartridge in a printer?

Ans: Usually takes just a few seconds to replace

Q12. What is the cartridge made of?

Ans: Plastic.

Q13. What do you need to do after replacing a cartridge?

Ans: We have to calibrate the printer to make sure that all of the colors overlap perfectly on the page.

Q14. How can you recycle used cartridges?

Ans: The manufacturer of the print cartridge often has a list of options on their site for recycling.

Q15. How do you replace a print cartridge in an inkjet printer?

Ans: Replacing the cartridges just as easily, it fits right into that slot and locks in place.

Q16. What do you need to do after replacing the print cartridge?

Ans: We have to calibrate the printer to make sure that all of the colors overlap perfectly on the page.

Q17. What is a common printer troubleshooting challenge?

Ans. A troubleshooting challenge with any printer is clearing paper jams.

Q18. How can you remove a stuck piece of paper?

Ans. To be able to remove that paper, it’s easiest to remove the paper tray, get rid of any loose paper that might be inside of the printer, and then firmly try to remove the paper from the path that it’s already on.

Q19. What might help with the removal of a paper jam?

Ans: Release the tension on that paper path, which might help you with the removal of that paper jam.

Q20. What should be done after a paper jam is removed?

Ans: Check it and make sure that it is complete and that no pieces of that paper are still stuck inside the printer somewhere.